

# Tigerlily Training

## Paediatric First Aid Due Diligence

Tigerlily Training fully complies with the updated EYFS 2025 statutory framework for paediatric first aid (PFA) provision.

### Tigerlily Training

- Are a centre of awarding organisation CTQ ([www.ctq.org.uk](http://www.ctq.org.uk))
- Provide both Ofqual regulated Paediatric First Aid Training and non-regulated. Both options meet the new EYFS 2025 criteria
- Ensure learner competence through practical assessment and QR code released MCQ's.

| Section                                                                                                                                                                                               | Yes                                                                                 | No | Additional Information / Evidence                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Trainers/Assessors</b>                                                                                                                                                                             |                                                                                     |    |                                                                                                                                                                                                                                  |
| Do trainers/assessors have a current Paediatric First Aid certificate or qualify for an exemption?                                                                                                    |  |    | All of our trainers/assessors hold the following credentials:<br>A Paediatric First Aid Certificate                                                                                                                              |
| Do trainers/assessors have an appropriate training/ assessing qualification?                                                                                                                          |  |    | All trainers/assessors hold an appropriate training/assessing qualification                                                                                                                                                      |
| <b>Quality Assurance</b>                                                                                                                                                                              |                                                                                     |    |                                                                                                                                                                                                                                  |
| Is there a documented quality assurance plan designating an individual to take responsibility for quality assurance, including assessment of the performance of trainers/assessors at least annually? |  |    | Our business is committed to continuous improvement and has a robust Quality Assurance Plan for training which sits within our Quality Management Framework. Tigerlily Training is Monitored and Assessed by CTQ Qualifications. |
| Does the designated person have an assessing/ verifying qualification?                                                                                                                                |  |    | Our Training Manager holds all necessary credentials (A1 & V1) to oversee our Quality Assurance Plan for Training                                                                                                                |

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| Section                                                                                                                                                                                                                                                                                                                                           | Yes                                                                                 | No | Additional Information / Evidence                                                                                                                                                                                                                                                                                                            |
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| Quality Assurance                                                                                                                                                                                                                                                                                                                                 |                                                                                     |    |                                                                                                                                                                                                                                                                                                                                              |
| Is there a documented course evaluation procedure?                                                                                                                                                                                                                                                                                                |    |    | Tigerlily Training have evaluation procedures within the Quality Assurance Plan. The results for these are processed and summarised for the Quality team. The summary reports can be sent to clients for their records and for demonstration of learning. Learner feedback from our courses is of the highest standard and monitored weekly. |
| Is there a documented complaints procedure?                                                                                                                                                                                                                                                                                                       |   |    | Tigerlily Training are committed to continuous improvement and as such we take the feedback and potential complaints from clients extremely seriously.                                                                                                                                                                                       |
| Teaching currently accepted first aid practice                                                                                                                                                                                                                                                                                                    |                                                                                     |    |                                                                                                                                                                                                                                                                                                                                              |
| Is EPFA/FPFA taught in accordance with current guidelines on adult basic life support published by the Resuscitation Council (UK), and for other aspects of first aid, in accordance with current guidelines published by the Voluntary Aid Societies, or other published guidelines that are supported by a responsible body of medical opinion? |  |    | <p>Tigerlily Training teaches according to the Resuscitation Council (UK) guidelines for basic life support and implements any changes to course materials.</p> <p>Tigerlily Training have written their own comprehensive Paediatric First Aid Training Manual, a copy of which can be added to all courses booked.</p>                     |

| Section                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Yes                                                                                  | No | Additional Information / Evidence                                                                                                                                                                                                                                                                        |
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| <b>Training Syllabus</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |    |                                                                                                                                                                                                                                                                                                          |
| <p>For EPFA does the course last for at least 6 contact hours over one day and the syllabus include the following topics: The emergency PFA course should be undertaken face-to-face and last for a minimum of 6 hours (excluding breaks), and cover the following topics:</p> <ul style="list-style-type: none"> <li>• Be able to assess an emergency situation and prioritise what action to take</li> <li>• Help a baby or child who is unresponsive and breathing normally</li> <li>• Help a baby or child who is unresponsive and not breathing normally</li> <li>• Help a baby or child who is having a seizure</li> <li>• Help a baby or child who is choking</li> <li>• Help a baby or child who is bleeding; Help a baby or child who is suffering from shock caused by severe blood loss (hypovolemic shock)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |    |    | Tigerlily Training cover the full EPFA syllabus and is delivered face-to-face and lasts for a minimum of 6 hours (excluding breaks) and is delivered by a qualified Paediatric First Aid Trainer.                                                                                                        |
| <p>For FPFA does the course last for at least 12 hours, and where courses are delivered through a blended approach of online and face-to-face, is the face-to-face assessment carried out over the latter part of training. In addition to the syllabus of the EPFA does the course also cover how to:</p> <ul style="list-style-type: none"> <li>• Help a baby or child who is suffering from anaphylactic shock</li> <li>• Help a baby or child who has had an electric shock</li> <li>• Help a baby or child who has burns or scalds</li> <li>• Help a baby or child who has a suspected fracture</li> <li>• Help a baby or child with head, neck or back injuries</li> <li>• Help a baby or child who is suspected of being poisoned</li> <li>• Help a baby or child with a foreign body in eyes, ears or nose</li> <li>• Help a baby or child with an eye injury</li> <li>• Help a baby or child with a bite or sting</li> <li>• Help a baby or child who is suffering from the effects of extreme heat or cold</li> <li>• Help a baby or child having: a diabetic emergency; asthma attack; allergic reaction; meningitis; and/or febrile convulsions</li> <li>• Understand the role and responsibilities of the paediatric first aider (including appropriate contents of a first aid box and the need for recording accidents and incidents)</li> </ul> |  |    | Tigerlily Training cover the full PFA syllabus and where training is delivered as blended, learner has the option to complete the 6hr eLearning module as pre or post course work. A setting must stipulate the need for the eLearning to be delivered as pre course work if applying for Millie's Mark. |

## \_\_\_\_\_ Paediatric First Aid Due Diligence

| Section                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Yes                                                                                 | No | Additional Information / Evidence                                                                               |
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| Certificates                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     |    |                                                                                                                 |
| <p>Do the certificates issued to students assessed as competent contain the following?</p> <p>Name of the training organisation</p> <p>Title of the qualification</p> <p>Name of Individual who has undertaken the training</p> <p>Date of issue and confirmation the certificate is valid for 3 years</p> <p>An indication that the certificate has been issued for the purposes of complying with the DfE/ EYFS Requirements.</p> <p>A statement that the teaching was delivered in accordance with current accepted paediatric first aid practice.</p> |    |    | All Tigerlily Training certificates comply with the HSE's guidance on certification and DfE/ EYFS Requirements. |
| Early Years Educator Apprenticeship                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                     |    |                                                                                                                 |
| As a first aid training provider that is approved and monitored by an industry body or any monitoring system.                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |    | Tigerlily Training meets the requirements of the Early Years Educator Qualification for first aid training.     |



Amber Jones  
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Tigerlily First Aid Training LTD